

Research Information

Study Title: *Examining User Experiences in the National Gallery Singapore's Calm Room*

IRB Reference: IRB-2026-476

This research explores the use of the Calm Room at the National Gallery Singapore. The study aims to better understand how visitors use the space, including visitor experiences, usage patterns, and how the Calm Room may support wellbeing, accessibility, and inclusive museum experiences.

What participation involves

By entering the Calm Room, you are participating in this research study.

Participation may involve:

- Completing a short anonymous survey about your experience using the Calm Room
- Allowing researchers to analyse anonymised patterns of behaviour captured through existing CCTV recordings provided by the Gallery

The survey asks general questions about visitor experiences and reasons for using the Calm Room. No identifying personal information will be collected.

Risks and benefits

This study involves minimal risk. While there may not be any direct personal benefit, your participation may contribute to improving inclusive and supportive spaces in museums and other public environments.

Voluntary participation

Your participation is entirely voluntary. You may choose not to participate or stop participating at any time without penalty or consequences.

Privacy and confidentiality

No personal identifying information will be collected in the survey. Data collected will be kept confidential and used only for research purposes. Findings may be reported in publications or presentations, but individual participants will not be identified.

Compensation

There is no reimbursement or payment for participation in this study.

Contact Information

If you have any questions about this study, please contact the research team:

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